



459 US Route 1 York, ME 03909
Tel. 207-363-6457

Service Plan—Level 2 \$29.99 per Month

Congratulations on your decision to become a Preferred Service Customer. Above all, this plan gives you and your family unmatched Peace of Mind.

Protecting your system 24/7 is just part of what this plan offers. Your family will also appreciate that we provide enhanced equipment safety and efficiency as well as extending the life of your equipment. Your system will be tested and tuned for safe and efficient operation. Sit back and relax, we've got your back!

- Level 2 Plan Includes:**
- Annual Tune-up & Cleaning (Regular \$199.00)
 - No Service Call Charge (up to \$128.00 savings per visit)
 - 25% Discount (Includes parts and labor)
 - Priority Emergency Service
 - Priority Repair Service
 - Coverage on Furnace/Boiler, Water Heaters and Power Vents (Extended Offers Available)
- Extended Offers:**
- Water Heater Protection for additional \$11.59 per Month
 - Power Vent Protection for additional \$4.59 per Month
 - Expanded Service Hours Mon-Fri 7 am-7 pm (Overtime rates apply outside these days and times)

Please Mark Payment Option

\$29.99/ Month Auto Charged

\$335 Full Payment Upfront

| | | | | | |
|-------------------|-------|--|-----|--|--|
| Account # | Name: | | | | |
| Address: | | | | | |
| City/ State/ Zip: | | | | | |
| Phone: (H) | | | (C) | | |
| E-Mail Address: | | | | | |

| Equipment | Make | Model | Serial | Notes | Install Date |
|-----------|------|-------|--------|-------|--------------|
| | | | | | |
| | | | | | |
| | | | | | |

Electronic Air Cleaner Number of Zones _____
 Nozzle _____ Filter _____ Strainer _____
 Other Air Cleaner, Type: _____ Size: _____ x _____ x _____ Qty: _____
 Other Notes:

PEACE OF MIND AND SECURITY FOR YOUR FAMILY

- Service plans are effective for one year and will be renewed automatically, unless cancelled in writing. Service Plans are non-refundable. Plans are transferable to a new homeowner; some restrictions apply. Re-inspection and approval may be required for renewal.
- Service plans apply to 1 oil-fired unit up to 3 GPH. Please see Extended Offers. York Oil technician must perform all work.
- All heating units must be inspected and approved for coverage. Special or obsolete equipment may not be approved for coverage. Service Plans become effective upon inspection, repair of any pre-existing conditions at the customers expense, approval and payment.
- An emergency is defined as no-heat, or any condition threatening harm to people or property.
- Service Plans are only available to customers on automatic delivery. Purchase of heating oil or service from and other source will void this coverage.
- The following are not covered under this plan: units in crawl spaces under 40"; fuel lines; pipes; fuel storage tanks; hot water coils or other forced hot water components; replacement of furnace/boiler/hot water heater; direct vents; damages caused by fire/flood/natural or man-made disasters; thawing of outside fuel tank; or repeat service calls for a condition of which the customer has been advised corrective action is required, including dirty fuel storage tanks.
- \$50.00 Service Call Fee will be charged on all missed appointments, not canceled 48 hours in advance

YOUR ACCEPTANCE AND METHOD OF PAYMENT

I have read and understand the terms and conditions for the Level 2 Service Plan. If electronic payment method is selected, I authorize York Oil & Propane to charge my account.

| | | | | |
|------------------|------|------------|----------|----------------|
| Checking Account | Visa | MasterCard | Discover | Check Enclosed |
| Account # | | | | Exp: |
| Name on Account: | | | | |
| Signature: | | | | Date: |

SERVICE PLAN COVERAGE AND EXTENDED OFFERS

Oil Cleaning: Included in all Level Service Plans

- Strainer
- Nozzle
- Filter (Garber)
- Brush and Vacuum Boiler
- Blow Out Oil Line
- Clean Air Band
- Clean Burner Wheel
- Igniter Check
- Primary Control Check
- Electrodes Check
- Clean and Inspect Smoke Pipe
- Oil Motors if Necessary

Hot Air Furnace

- Check Belts for Cracks and Replace if Needed
- Oil Blower Motor
- Replace Air Filter

Forced Hot Water

- Check Low Water Cut Off Wiring
- Check Hy-vents
- Check Expansion Tanks

Extended Power Vent Coverage

- Blower Wheel
- Proving Switch
- Proving Tube

Extended Water Heater Coverage

- Nozzle
- Filter
- Strainer
- Burner
- Relief Valves

Parts Covered Under Level 2 and 3 Plans

- Air Filter
- Blower and Shaft Assembly
- Blower Belt
- Blower Motor (up to 3/4 hp)
- Burner Coupling
- Burner Fan
- Burner Motor
- Cad Cell Assembly
- Delay Oil Valve and Timer
- Draft Regulator
- Draft Tube Assembly
- Fan and Limit Switch
- Fuel Pump
- Oil Filter (cartridge)
- Oil Filter (complete)
- Standard Oil Tank Gauge
- Pump Strainer
- Nozzle
- Primary Control
- Smoke Pipe
- Stair and Burner
- Toggle Switch
- Standard Thermostat
- Tank Valve
- Transformer
- Vent Alarm and Gauge
- Vent Alarm

Forced Hot Water System: Covered Under Level 3

- Back Flow Valve
- Circulator and Associated Parts
- Circulator Relays
- Flange Gaskets
- Relief Valves (Boiler and Domestic Hot Water)
- Expansion Tank
- Low Water Cutoff
- Zone Valves
- Flo Checks
- Hy-vent
- Aquastat
- Gauge
- Pressure Reducing Valve
- Pressuretrol Steam

Notes: